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RESCCUE

RESILIENCE TO COPE WITH CLIMATE CHANGE IN URBAN AREAS.

Resilience Assessment Framework Tool - RAF APP Description and implementation

Authors: P.Lopes, R. Martins, A. Oliveira, M.A. Cardoso,
R.S. Brito, C. Pereira

Affiliation: LNEC

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RESCCUE - RESilience to cope with Climate Change in Urban arEas - a multisectorial approach focusing on water
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RESPONSIBLE SCIENTIST/ADMINISTRATOR:	Maria Adriana Cardoso
AUTHOR(S):	Pedro Lopes, Ricardo Martins, Anabela Oliveira, Maria Adriana Cardoso, Rita Salgado Brito, Cristina Pereira – LNEC
CONTRIBUTOR(S):	
INTERNAL REVIEWER:	Maria Rafaela Matos
EXTERNAL REVIEWER:	Sozvin Salih

Document history

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20/10/2019	1.2	Maria Adriana Cardoso (LNEC)	Revision of the internal and external reviewers
1/11/2019	Final	Maria Adriana Cardoso (LNEC)	Final version of the document

1. Changes with respect to the DoA

This deliverable was not initially defined in the DoA. Following the work developed in WP6 it was approved in the Amendment No. AMD-700174-21.

2. Dissemination and uptake

Public (PU). The report is fully open and will be distributed through the web. The web-based tool requires registration.

3. Short Summary of results (<250 words)

The RESCCUE RAF App materializes the Resilience Assessment Framework (RAF) developed in D6.4 in a user-friendly web interface. It provides an evaluation of city and urban services resilience to Climate Change (CC), including multi-sector interdependencies. The RAF main purpose is to assess resilience considering a multi-sectoral approach with focus on water and supporting cities by contributing to the Resilience Action Plans (RAP) development and implementation. The assessment approach directs and facilitates a structured resilience diagnosis of the cities and strategic urban sectors, following an objective driven-approach. It considers four resilience dimensions: organizational, regarding governance top/down relations; spatial, aiming at urban space and environment; functional, directed to strategic services and physical, focused on assets/infrastructures. It allows identifying data gaps, opportunities, threats, strengths and weaknesses, highlighting the areas for improvement.

The information provided by this app empowers city and urban services managers with an assessment allowing to know where they stand and to identify the resilience gaps, thus supporting decision on the most advantageous investments on the city and services when planning to cope with future challenges. Inside the user's area in the app, the user can fill, in an interactive way, detailed information about the selected city. This information is then processed, several metrics are calculated and graphical results are provided. The assessment allows to identify development levels, ranging from an integrated overview of the whole city to a more detailed assessment regarding a specific service. Data is stored in RESCCUE RAF app database and can easily be analyzed and extracted by the user. These results support the city and services managers in making effective decisions to plan city resilience enhancement.

4. Evidence of accomplishment Report

Acknowledgment is due to all partners and other external contributors, particularly those external to the project that participated in the Barcelona, Lisbon and Bristol workshops.

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1. Introduction

1.1. Background

This document is developed as part of RESCCUE (RESilience to cope with Climate Change in Urban arEas - a multisectorial approach focusing on water) project, which has received funding from the European Union's Horizon 2020 Research and Innovation program, under the Grant Agreement number 700174.

The Resilience Assessment Framework Tool – RAF APP description corresponds to Deliverable 6.5 of Work Package 6 (WP6) – Validation Platform and First Applications. WP6 promotes the development of a roadmap for resilience to climate change-related events in the RESCCUE cities – Barcelona, Lisbon and Bristol – having the urban water cycle in the core, based on the RESCCUE developments and on the drivers, opportunities, context, existing practices and knowledge of each city. Each city selected relevant critical hazards being those associated with urban flooding common to all of them. The specific objectives of WP6 include:

- to carry out a structured resilience diagnostic in each city, for the domains selected to all case study areas;
- to review the cities resilience diagnostic, identifying opportunities for improvement in each city and sharing cases already implemented in the cities;
- to contribute to the Resilience Action Plans complementing as appropriate, based on the resilience strategies and existing relevant information produced in each city;
- to learn and share the results in order to maximize RESCCUE impact; and
- to produce generic guidelines targeted to any other cities based on the learnings and outcomes of the demonstration in the RESCCUE cities.

The RAF App is to be used within the project to support the development of the Resilience Action Plans (RAP) by the RESCCUE cities and by all partners involved. It is also intended to be used by any city, service or organization that aims to undertake a city or service resilience assessment to climate change (CC) with focus on water or to develop a RAP. This document represents the written output of the development the Resilience Assessment Framework tool – RAF App. Together with the RAF framework (Cardoso et al., 2019); it completes the set of deliverables regarding resilience assessment in WP6.

1.2. Access to the RAF App

Please find below the information to access to the RAF App:

URL: <https://resccue.lnec.pt>

User: Ext_review

Password: r8v_resC)cueT2019

In case any difficulties arise, please contact macardoso@lnec.pt
(Registration is required before accessing the app through the email above)

2. RAF App overview

2.1. Tool and methodology

The RESCCUE RAF App materializes the Resilience Assessment Framework (RAF) developed in D6.4 (Cardoso et al., 2019) in a user-friendly web interface. It provides an evaluation of city and urban services resilience to Climate Change (CC), including multi-sector interdependencies. The information provided by this tool empowers city and urban services managers with an assessment, allowing to know where they stand and to identify the resilience gaps, thus supporting decision on the most advantageous investments for the city and services and planning to cope with future CC challenges.

Access to the application is made using credentials given upon request, to ensure data confidentiality. A users' manual for the RAF App was developed and is accessible from the platform, and is included as an annex of this deliverable. This web-based platform tool was developed in order to support the RAF usage and includes the entire developed framework that is described in detail in Cardoso et al. (2019).

The following sections describe the steps to be followed by a RAF App user, after access (Figure 1).



Figure 1 – Access to the RAF App

2.2. Creating a new study

The RAF is designed to be answered for an integrated assessment of the city and its services, for a given time period and for a specific hazard – this is considered as a study. While creating a new study for assessment, in the city main page (Figure 2), the user has to specify the dimensions (organisational, spatial, functional and physical) and also the services (water, wastewater, stormwater, waste, energy and mobility) to assess within the functional and physical dimensions. For the selected dimensions and services, subsequent tabs will display the correspondent RAF structure.

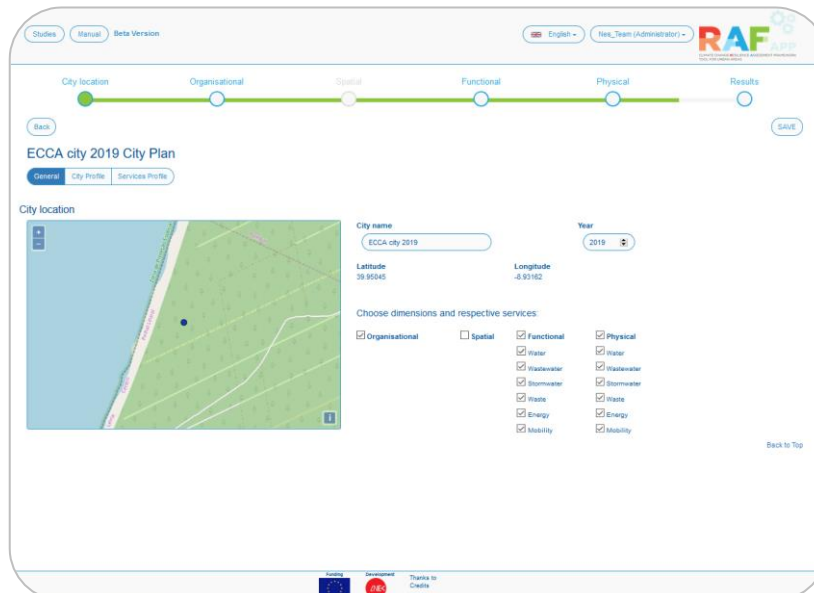


Figure 2 – City main page in the RAF App

Before getting into data input for resilience assessment, a section regarding the city and services profile is available (Figures 3 and 4).

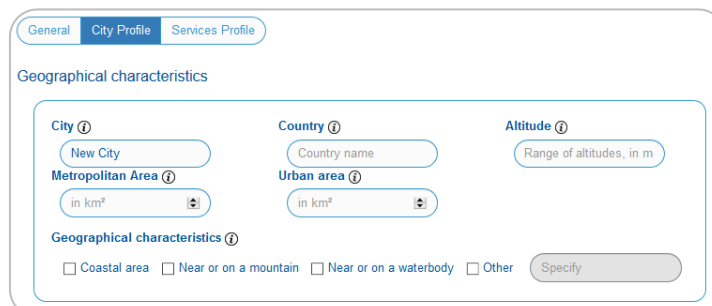


Figure 3 – City main page: City Profile tab

services

Water Wastewater Stormwater Waste Energy Mobility

Context characterization

Number of utilities ⓘ

Service relations between utilities ⓘ

☐ They serve different populations/areas

☐ They provide complementary services for the same population/area

☐ They provide the service to another utility under a protocol/contract

☐ They are in concurrence in the same area

Identification of the utility ⓘ

XXX City Council Utility 2 Utility 3 Utility 4

Contracts duration ⓘ

Utility 1 Utility 2 Utility 3 Utility 4

Developed activities ⓘ

Utility 1 Utility 2 Utility 3 Utility 4

Description of the area covered by services

Identification of the areas served by the service

Utility 1 Utility 2 Utility 3 Utility 4

Area (km²)

Utility 1 Utility 2 Utility 3 Utility 4

Inhabitants ⓘ

Utility 1 Utility 2 Utility 3 Utility 4

Other relevant information

Utility 1 Utility 2 Utility 3 Utility 4

Figure 4 – City main page: Service Profile tab

2.3. Dimensions

For each selected dimension, the app allows to navigate into the correspondent RAF structure (objectives, criteria and metrics).

To facilitate and plan the introduction of responses for each metric, within each dimension, the platform allows to select a certain set of metrics, that may correspond to a given criteria, objective or to a given metrics' relevance. The correspondent metrics are then displayed and the set of metrics with the respective pre-defined answers opens for selection and inputs. An example is presented in Figure 5.

City location Organisational Spatial Functional Physical Results

Back SAVE

ECCA city 2019 City Plan

Objective Leadership And Management

Objective and Criteria Government decision-making and finance

Importance ⓘ Essential

Ref	PI / Question	+info	City Answer	Specify why
13	PI: Planning approval process	<p>ⓘ</p> <p><input checked="" type="checkbox"/> a) it is effective (with an explicit approval process)</p> <p><input checked="" type="checkbox"/> b) it is robust (with informed decision-making, taking into account the diagnosis, risk scenarios and evaluation of benefits)</p> <p><input checked="" type="checkbox"/> c) it is transparent (engaging all actors in city decision-making)</p> <p><input checked="" type="checkbox"/> d) it is consistent with defined planning policy and strategy</p> <p><input type="checkbox"/> e) No process</p> <p><input type="checkbox"/> Not applicable in the city, explain why in comments.</p>	<p>_____</p>	
	Question: Characteristics of the planning approval process?	E	Comments	_____

Figure 5 – Example of data insertion in the RAF App, by dimensions

2.4. Results

The RESCCUE RAF App includes a module to graphically explore the results, allowing for a user-friendly and dynamic visualization. This is also possible for the level of aggregation selected by the user, such as for the whole city (Figure 6 and 7), for a given dimension, service (Figure 8), objective or criteria, or for a given level of metrics' relevance or analysis level (Figure 9).

In every graph within the results tab, the colour translates what is under assessment. The blue corresponds to city integrated assessment, and every other different colour corresponds to a resilience dimension (red for organisational, orange for spatial, bright green for functional and petroleum green for physical). The different tones within each colour correspond to the development level of the metric's answer: advanced, progressing or incipient. Darker tones relate to the percentage of metrics with an advanced development level, medium tones to progressing and lighter to incipient. Dark grey relates to unanswered metrics and light grey to metrics that are not applicable to the city or service.

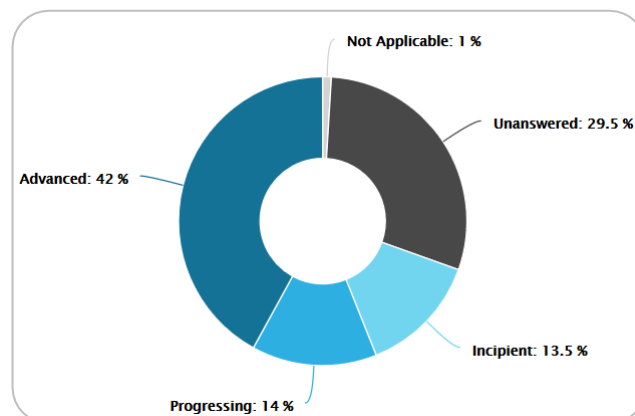


Figure 6 – RAF App results: city overall – metrics within each development level in the city

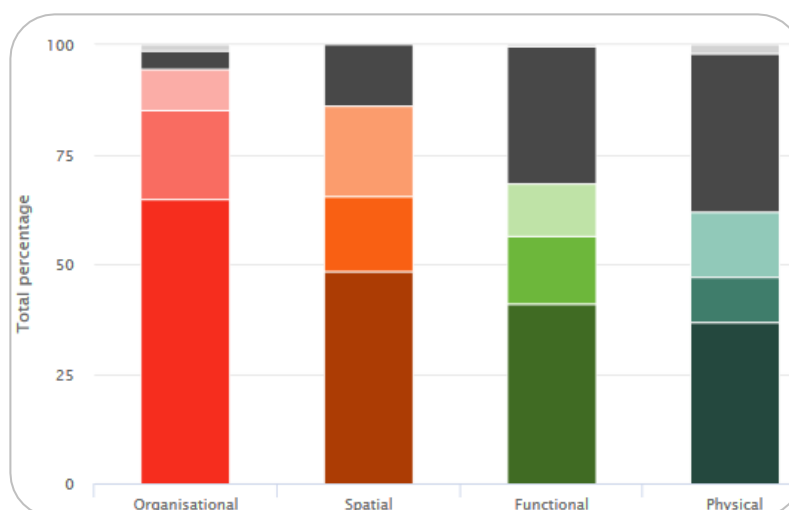
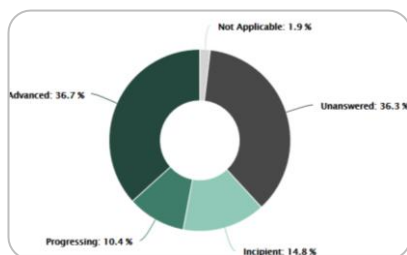


Figure 7 – RAF App results: city overall by dimension

a) Metrics within each development level in the physical dimension



b) Development levels for each service in the physical dimension

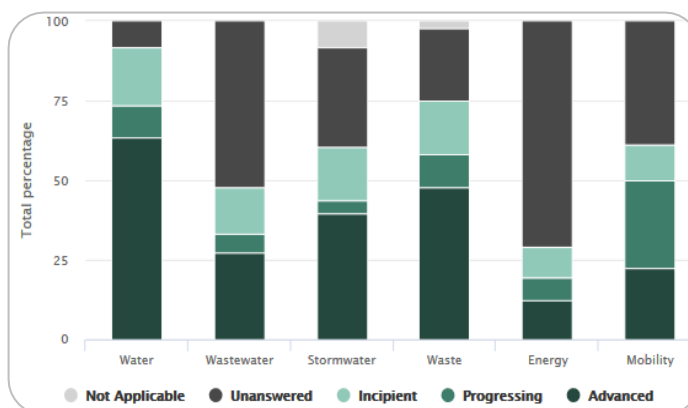
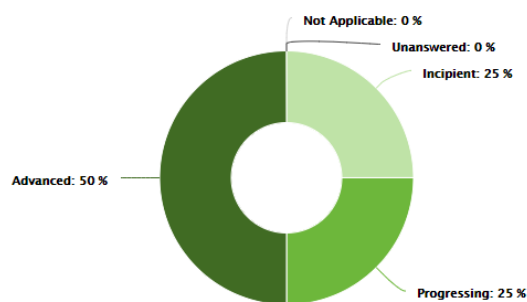
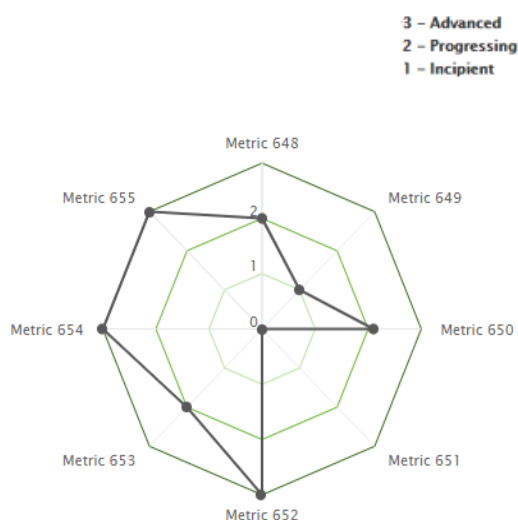


Figure 8 – RAF App results: example of a city disaggregated assessment

a) Energy service: metrics in the criterion “preparedness for CC”



b) Development level for each metric in this criterion



c) Metric within this criterion

Metric	PI
648	Service commitment with mitigation of climate change effects
649	Existence of agreed climate change scenarios and alignment with the city climate change scenarios
650	Knowledge of exposure and service vulnerability for climate change scenarios
651	Service planning for adaptation to climate change
652	Implemented measures to address climate change mitigation and adaptation
653	Planned measures to address climate change mitigation and adaptation
654	Equipment capacity of the service
655	Staffing capacity of the service

Figure 9 – RAF App results: example of a city detailed assessment

Visual comparison between different evaluation moments in time, for the same city, is available. The RAF App allows monitoring resilience progress in a given

time window, both by visually comparing the diagnosis in different years (Figure 10) and by identifying the progress through variation of the percentages for each development level.

This tool also allows to visualise the expected resilience development level, if the measures adopted by the city are implemented in a given planning horizon, by graphically illustrating the effect on the result of the metrics that were affected by the measures (in each criterion, objective, service or dimension).

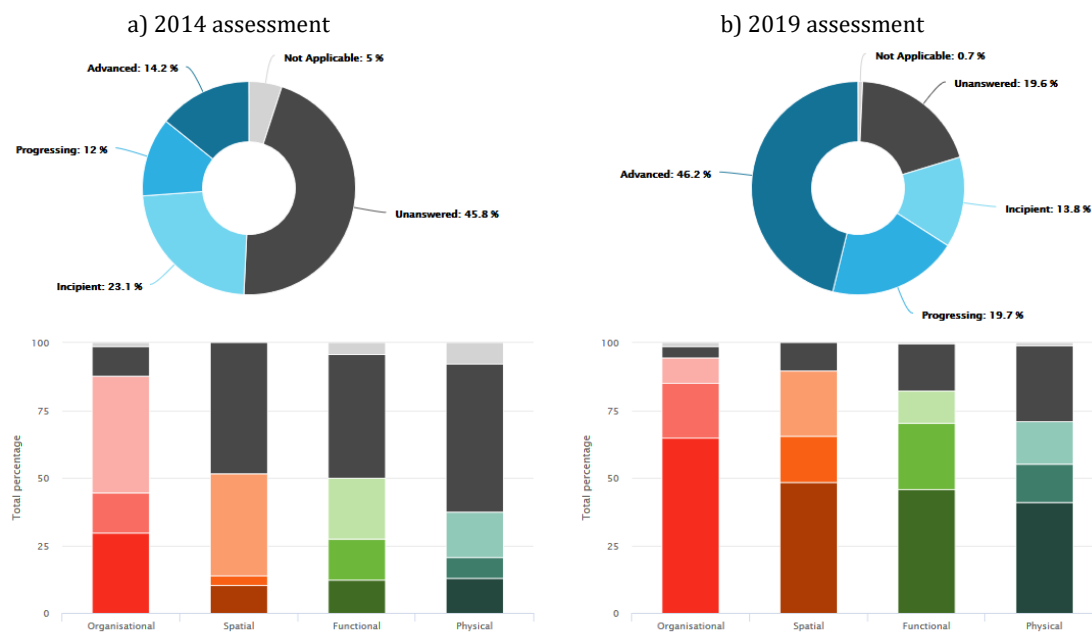


Figure 10 – RAF App results: example of a city integrated resilience progress on a given time interval

Finally, the tool provides an output in a pre-defined summary report, highlighting the most relevant graphs. Stored data can be easily analysed and extracted for further analysis.

These results support the city and services managers in making effective decisions to plan city resilience enhancement.

3. Conclusions

In summary, as a tool that explores RAF architecture, the RAF App:

- facilitates the use of the RAF framework;
- supports assessment, diagnosis and decision-making;
- monitors the progress of a city or service;
- compares different services;

- addresses the contribution of urban services to the city's resilience to climate change;
- acknowledges improvement opportunities to increase resilience;
- supports the development of resilience plans;
- facilitates communication between stakeholders.

The RAF App demonstrated to be a worthy solution to uptake the contributions from the cities, since it is a user-friendly tool facilitating metrics' inputs and providing an easy visualization of results by graphical aggregation, as well as a first identification of resilience strengths, gaps and improvement opportunities.

Given its importance, generic nature and flexible structure, the RESCCUE RAF App can be extended to other cities and, in the future, to other urban services or hazards.

Bibliography

- Brito, R.S., Pereira, C.L., Lopes, P., Cardoso, M.A. (2019). *RESCCUE RAF App - Climate change Resilience Assessment Framework tool for urban areas*. ECCA 2019, European Climate Change Adaptation Conference, Lisbon, Portugal.
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- Lopes, P., Oliveira, A., Pereira, C., Brito, R.S., Cardoso, M. A., Martins, R., David, M., Gomes, J., Pina, J. (2019). *RESCCUE RAF app – an IT solution for digital interactive urban resilience assessment*. 10th Iberian Grid Conference, 23 September, Santiago de Compostela, Spain.



Annexes



Annex 1 – RAF App User guide

Resilience Assessment Framework application – RAF APP – User guide

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Overview

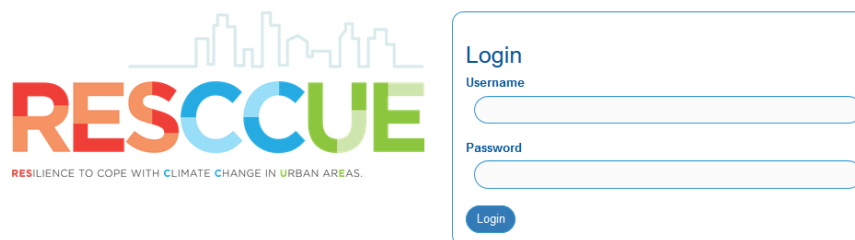
This tool provides a framework to assess urban resilience to climate change, with focus on water, considering an objective-oriented approach and four **resilience dimensions**: organisational, considering governance relationships; spatial, covering urban space and environment; functional, focused on strategic services in the city (water, wastewater,

stormwater, waste, energy and mobility); and physical, centred on infrastructure of these services. The resilience objectives are described through key criteria (expressing different points of view), which are evaluated by metrics. In this given scope, the metrics are described and associated to reference values, providing a user-friendly assessment to support a structured diagnosis. The app allows the use of a defined structure based on dimensions / objectives / criteria / metrics, specifically designed to address the referred scope.

The app can be used as a tool to support assessment, diagnosis and decision-making as well as the development of resilience plans, to monitor progress of a city or service or to compare different parts of the cities or services.

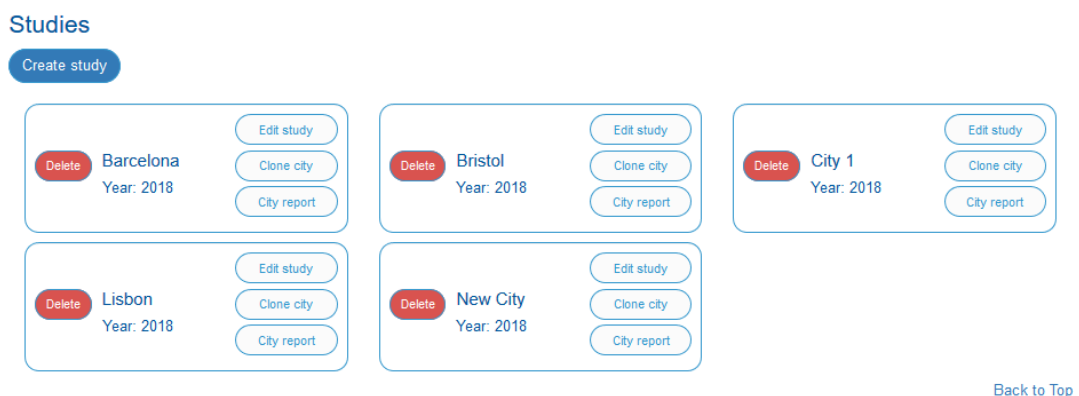
Login

A user with credentials can login into the RAF App.



Studies

After a successful login, the user will be redirected to the *studies* page, containing all his previously saved studies (for the city and year that the user has previously created or has been assigned access).



In this page the user can manage his previously saved studies:

- Create study: create a new study for the city or for another city
- Edit study: fill and change city information
- Clone city: make a copy of the study, e.g. for the city information in a previous year
- Check the city report: a summary of study results available for download
- Delete studies



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If the city wants to assess different hazards existing in the city, different studies must be created. One study for each hazard.

For this, after creating a study and completing the assessment considering one selected hazard, the user has to clone the study already completed to assess a new hazard, giving a new name and editing only the hazard-related metrics. In case there is a service with no assessment for that hazard the user **deselects** the respective service in the RAF app - city location page - for the functional and physical dimensions.

For each study, the hazard under assessment needs to be identified and described in the City and Service profiles, in the hazard section.

However, for each hazard the user may have **different variables**.


So, when answering to the metrics of the scenarios (e.g., MP or MS) for one hazard (e.g. flooding), if there are differences regarding the impacts/consequences that depend on the type of variable, then the answer shall be done **for the variable that causes the most serious consequence**, and shall be indicated the variable in the comments. In this situation, it is still possible to create a different study for each variable if it deepens the assessment and facilitates the identification of solutions. However, it is not recommended in order to keep parsimony.

City main page

Upper bar

The city main page can be accessed when creating a new study or when editing a previously created study.

At the upper bar, the user has two fixed options:

- go back to studies 
- open the App user guide  (this document)

The top of the page also presents the navigation bar, where the user can select where to go next. This bar contains the main App structure: City location, the four dimensions, and the results.


4.1 City Location

In **City Location** the user has a tab with General information, City Profile and Service Profile.

The **General** contains generic information about the city: city name, year of the study, a map (where the user can select the city to originate coordinates), the dimensions under assessment (organisational, spatial, functional and physical) and the services that are being assessed (water, wastewater, stormwater, waste, energy and mobility) within the functional and physical dimensions.


At this stage, the user has to select which dimensions and services are being assessed in the study of the city. If a dimension is selected at this stage, it will become available to access through the navigation bar and to explore the corresponding results in the end of the navigation bar. In a similar way, if a service is selected at this stage, it will appear available when entering the functional or physical dimension, whichever applicable, and also available to explore the corresponding results. In case of combined sewer systems, both wastewater and stormwater services need to be selected and answered for the applicable metrics. Those metrics that are not applicable have to be duly identified.

City profile contains information relevant for understanding the city context and the results of the resilience assessment. The information in **city and service profile** is the starting point for the assessment, with some metrics where the user has to specify what will be considered in the assessment.


In this section, the city context is presented in several boxes (Geographical characteristics, Climate, Population, Economy & governance and Built environment & infrastructures). The available fields have some guidelines in grey, and a button () to look for more details/explanations.

In the Climate box, some fields, when selected, unfold into other fields to complete. E.g.: if the user has data about some of the presented variables (temperature and rainfall), when selecting, more fields will unfold to complete with detailed data. Any comments should be provided in the answer field.

Climate

Climate Type 

Climate Type

Climate and environment variables 

☒ Temperature (°C)

Annual T average
Average T of the coldest month
Average T of the hottest month

☒ Rainfall (mm)

Annual R average
Average R of the wettest month
Average R of the driest month

☐ Snowfall (cm)

☐ Wind (km/h)

In the Hazards section, the selected hazards are numbered and unfold into a table with variables. A value with the same units used above (Climate and environment variables section) should be provided.

Hazards

Climate-related hazards

☒ Flooding
☐ Combined sewer overflow (CSO)
☒ Heat wave
☐ Cold wave
☐ Wind storm
☐ Drought
☐ Other

Specify hazard

Scenarios

Most probable scenario characteristics

Num	Hazard	Variable	Value
1	Flooding	Temperature	<div></div>
		Rainfall	<div></div>
		Snowfall	<div></div>
		Wind	<div></div>
		Sea level	<div></div>
		(other)	<div></div>
3	Heat wave	Temperature	<div></div>
		Rainfall	<div></div>
		Snowfall	<div></div>
		Wind	<div></div>
		Sea level	<div></div>
		(other)	<div></div>

Most severe scenario characteristics

Num	Hazard	Variable	Value
1	Flooding	Temperature	<div></div>
		Rainfall	<div></div>
		Snowfall	<div></div>
		Wind	<div></div>
		Sea level	<div></div>
		(other)	<div></div>
3	Heat wave	Temperature	<div></div>
		Rainfall	<div></div>
		Snowfall	<div></div>
		Wind	<div></div>
		Sea level	<div></div>
		(other)	<div></div>

In the last box (Assessment scope), the user has to select the numbers correspondent to the selected hazards (Hazards section).

Assessment scope

Area under assessment

☐ Metropolitan area

☐ Urban area

☐ Other

Specify

Climate hazards

Most probable scenario characteristics ⓘ

Most probable scenario characteristics ⓘ

☐ 1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7

☐ 1☐ 2☐ 3☐ 4☐ 5☐ 6☐ 7

In **Service profile**, first the user has to select the service(s) to be assessed. For this, relevant information to both service and service infrastructure is presented.

For most of the metrics, there are four fields to be completed by the utilities in charge. If the service is managed by a single utility, only the Utility 1 field should be used.

Services

Water

Wastewater

Stormwater

Waste

Energy

Mobility

Context characterization

Number of utilities ⓘ

Service relations between utilities ⓘ

☐ They serve different populations/areas

☐ They provide complementary services for the same population/area

☐ They provide the service to another utility under a protocol/contract.

☐ They are in concurrence in the same area

Identification of the utility ⓘ

Contracts duration ⓘ

Developed activities ⓘ

Description of the area covered by services

Identification of the areas served by the service

Area (km²)

Inhabitants ⓘ

Other relevant information

XXX City Council

Utility 2

Utility 3

Utility 4

Utility 1

Utility 2

Utility 3

Utility 4

Utility 1

Utility 2

Utility 3

Utility 4

Utility 1

Utility 2

Utility 3

Utility 4

Utility 1

Utility 2

Utility 3

Utility 4

Utility 1

Utility 2

Utility 3

Utility 4

Utility 1

Utility 2

Utility 3

Utility 4

4.2 Dimension tabs

In the tab inside each selected dimension, a box with a dropdown menu is available (Objective and criteria box). This is where the user may select the criterion within the objective to be assessed. Once the criterion is selected, the corresponding objective will appear above.



Ref	PI / Question	+info	City Answer	Specify why
1	PI: Community or "grassroots" organizations, networks and training Question: Are grassroots or community organizations participating in pre-event planning and post-event response for each neighbourhood in the city?	ⓘ E	There is involvement in diverse grassroots organizations, either in sc Comments	
2	PI: Civil society links Question: Are civil society organisations engaged (city DRR stakeholders have in place agreements with various NGOs, with NGO role defined in providing support in response, relief and meeting resource demands, high volunteer capacity as required, regular planning and coordination meetings)?	ⓘ E	Yes Comments	
3	PI: Engagement of vulnerable groups of the population Question: There is evidence of disaster resilience planning with or for the relevant groups of vulnerable population, and there is a confirmation from those groups of effective engagement.	ⓘ E	One or more major gaps in coverage or effective engagement. Comments	cultural issues act as engagement barriers, for romani population. Also language barriers are detected
4	PI: Citizen engagement techniques Question: How effective is the city at citizen engagement and communications in relation to DRR?	ⓘ C	Multiple media channels. No inbound data collection from mobiles. I Comments	

The table that is displayed (see above picture) shows the metrics included in the selected criterion. A table with all the metrics within the dimension is available when selecting **ALL** in dropdown menu in the Objective and criteria box.

When this option is selected (ALL), a Search box is available to find a specific metric through some keywords.

Each metric has a reference number (left column), a given name (performance indicator, PI) and question, additional information (+info) and boxes for the city answer, additional comments or specifications in case the metric does not apply.

The user can filter the metrics by **importance**, to assess a specific set of metrics. Metrics importance can be:

- **Essential:** Integrates any city assessment, applicable to any city.
- **Complementary:** Integrates evaluation of specific or detailed city aspects.
- **Comprehensive:** To a comprehensive assessment of the city, may not be applicable to all cities

As metrics importance reflects an in deeper assessment path, a sequential inclusion of metrics is done when using the importance filter (box with a drop down menu):

- When selecting the **Essential (E)** filter, the user sees only the metrics with a **performance indicator (PI)** classified as E.
- When selecting the **Complementary (C)** filter, the user sees the metrics with a **PI** classified as E and C.
- When selecting the **Comprehensive (CH)** filter the user sees all metrics.

The user can find the information above selecting

Each metric has also an ⓘ for the metric explanation (in the +info column).

There are three types of metrics to answer:

- Metrics with only one answer option to pick (“select option”)
- Metrics with multiple options to pick (“select all applicable”)
- Metrics to answer with an estimated figure (open field)

All metrics have the option “Not applicable in the city, explain why in comments.” and a box to insert additional comments is provided.

In case no option is selected, a dropdown menu (the Specify why box) is available to specify the reason why the metric is not answered.

This framework has some metrics that precede other i.e. condition the existence of others. The conditioning relation between metrics is available in the annex of this manual.

When answering any of the metrics that condition others, verify whether the answer that you provide conditions the possibility of the dependent metrics to be answered. In such case, ensure the respective dependent metrics are answered as Not Applicable. See example below.

In this case, if the answer for metric 33 is yes, the dependent metric (34) must be answered.

33	PI: Early warning Question: Existence of Early Warning System for monitoring, forecasting and doing predictions on hazards (including climate change-related events)	ⓘ Yes
		E	Comments
34	PI: Reach of warning Question: Percentage of population reachable by early warning systems	ⓘ less than 75% reached
		C	Comments

If the answer is no, the dependent metric will be considered as Not Applicable (this option must be selected).

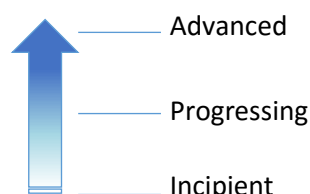
33	PI: Early warning Question: Existence of Early Warning System for monitoring, forecasting and doing predictions on hazards (including climate change-related events)	ⓘ No
		E	Comments
34	PI: Reach of warning Question: Percentage of population reachable by early warning systems	ⓘ Not applicable in the city, explain why in comments.
		C	Comments

Specifically, in Functional and Physical dimensions, firstly the service(s) to assess must be chosen.

Before moving to other dimension or to the results tab, it is recommended to save your data by clicking in SAVE button, at the top right corner SAVE

Results

Depending on the answers to the metrics, each metric/criteria/objective/dimension is classified with a **development level**: Advanced, Progressing or Incipient.



- **Advanced** metrics are those with higher development level, identified in graphs with a darker color.
- **Progressing** metrics have an intermediate development level and are identified in graphs with a color between the darker and the lighter.
- **Incipient** metrics have a lower development level and are identified in graphs with a lighter color.

The first section presents the **overall** results, gathering all dimensions' results. The user can see the overall city results in two charts (as % of all metrics of the assessment):

- Metrics in advanced, progressing or incipient level considering all resilience dimensions in the city, and also the unanswered and not applicable metrics (donut graph)
- Metrics in each development level by dimension (bar graph)

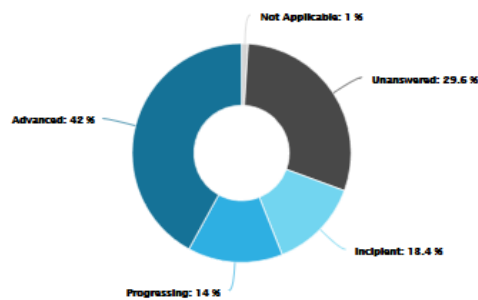
ECCA city 2019 City Plan

Dimensions

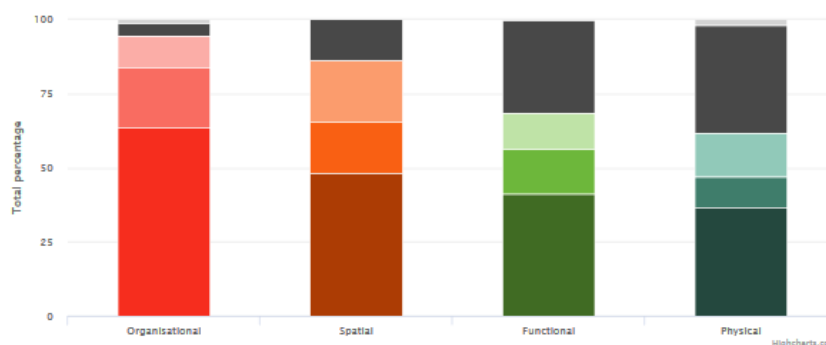
Overall Organisational Spatial Functional Physical

City Report

Metrics within each development level for City



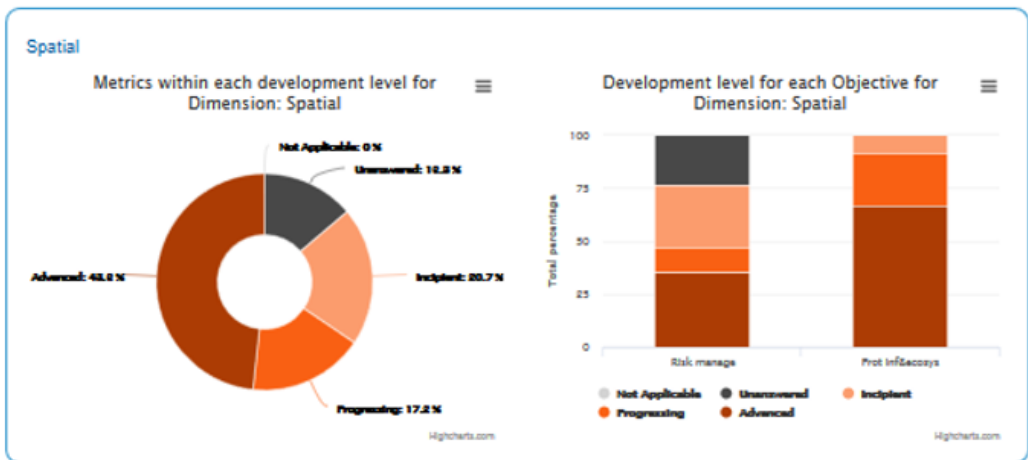
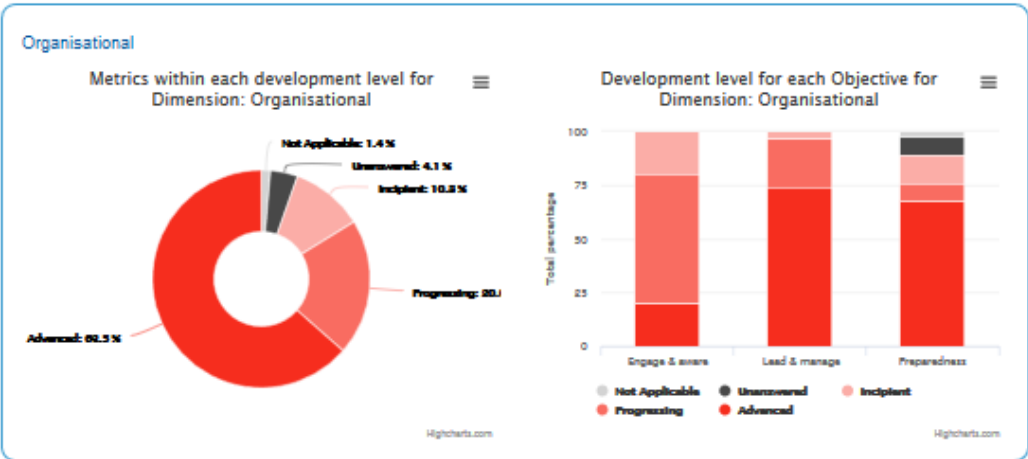
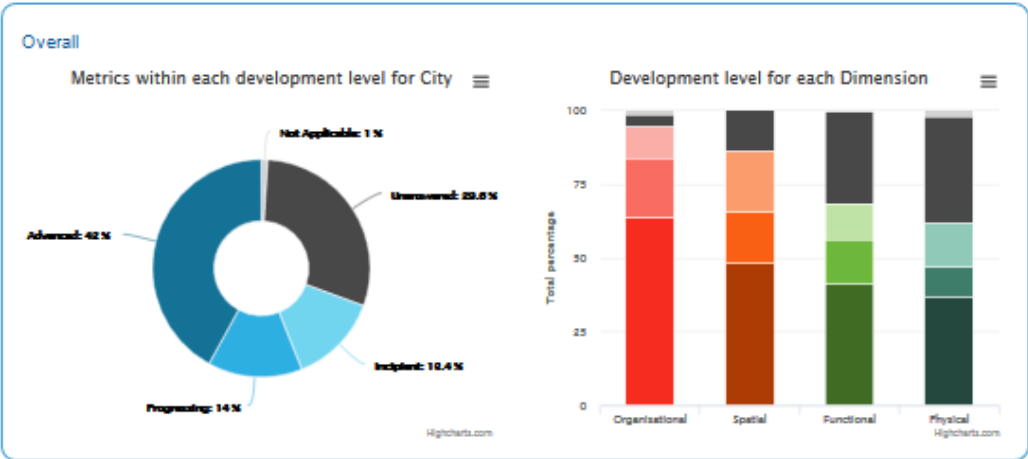
Development level for each Dimension



In **City Report**, the user can get a summary of city results (overall city results and overall results by dimension). The pdf file is available to download.

ECCA city 2019 2019 overall resilience

[Download Report](#)





The user can choose to see more detailed results entering each dimension and using the available filters.

By selecting one dimension it is possible to see the results by service (if previously chosen for assessment), objective, criteria, importance and level.

- The **assessment level** can be
 - Strategic: metrics associated with higher level of decision making in the city and long term view decisions;
 - Tactical: metrics associated with intermediate decision making and implementation levels in the city and medium term view decisions.

Either in overall or within one dimension, it is possible to compare the current study results with another study (e.g. the same city in a previous year) using the option “**Compare with**”.

In each dimension, the user may ask for the correspondent metrics table. This table will present all metrics within the dimension, the correspondent city answers and the associated

development level. This metrics table is available to download (.xls file). The user can export any chart or table selecting .

- Graph types are the same when selecting results within each dimension:
 - Organisational: overall dimension (donut) and results by objectives (bar graph)
 - Spatial: overall dimension (donut) and results by objectives (bar graph)
 - Functional: overall dimension (donut) and results by services (bar graph)
 - Physical: overall dimension (donut) and results by services (bar graph)

The user can cascade down, into more detail. For instance, when selecting results by objective, the graphs display the results for the overall objective (donut) and by criteria (bar graph). When the user is in the most detailed display of the results, i.e., selecting results by criteria, the graphs shows the overall criteria with a new graph type (spider graph for every metric within the criteria).



Specifically in this graph, when the user moves the mouse around, the metric's development level is presented in a box along with the metric's performance indicator (PI).

As in the other graphs, the spider graph also has an associated table with detailed information about the metrics within the selected criteria.

Final notes

To keep the changes made by the user, it is recommended to SAVE before leaving to "studies" or to select the "Results" tab in the Navigation Bar, otherwise everything changed by the user will not be recorded:

- Data will be temporarily kept when the user edits the answers and skips between dimension tabs without saving;
- The user should Save when skipping between objectives or dimension tabs, if the user really wants to save permanently those changes.

The user should be aware that skipping to the "Results" tab will save automatically all the changes made. If the user wants to exit the study and discard the changes:

- The user should not move to "Results" neither use the Save button;
- The user should move directly to Studies.

Either in the dimensions or in results tabs, the **back** button will always redirect the user to City Location.

Metrics dependencies

Organisational

Metrics	Dependencies
O16 (if 3/2/1 selected)	O17 O18
O24 (if 3 or 2 selected)	O25 O26 O27 O28 O29
O38 (if yes)	O39
O30 (if 3/2/1 selected)	O36, O40, O46, O48
O44 (if yes)	O45
O51 (if yes)	O52 O53
O58 (if 3/2/1 selected)	O59, O60
O63 (if yes)	O64
O54 organisational (if 3/2/1 selected)	S06, S07, S08, S09, S16, S17, S27, S28; FMob12, FMob13, FMob14, FMob15, FMob16, FMob17, FMob35, FMob36, FMob38, FMob39, FMob40, FMob41, FMob42

Spatial

Metrics	Dependencies
S01 (if yes)	S02
S09 (if yes)	S10
S14 (if 3 or 2 or 1 selected)	S15
S22 (if yes or partially)	S23, S24

Functional - Water

Metrics	Dependencies
FWts01 (if yes/partially)	FWts02 FWts03
FWts06 (if yes)	FWts07
FWts56 (if 3/2/1 selected)	FWts57
FWts48 (if 3/2/1 selected)	FWts14, FWts15, FWts16, FWts17, FWts18, FWts19, FWts20, FWts21, FWts22, FWts23, FWts41, FWts42, FWts49, FWts58 to FWts67; PWts20, PWts36, PWts37, PWts38, PWts41, PWts42, PWts43, PWts44, PWts45, PWts46, PWts47, PWts48, PWts49

Functional - Wastewater

Metrics	Dependencies
FWwt01 (if yes/partially)	FWwt02 FWwt03
FWwt06 (if yes)	FWwt07
FWwt53 (if 3/2/1 selected)	FWwt54
FWwt45 (if 3/2/1 selected)	FWwt14, FWwt15, FWwt16, FWwt17, FWwt18, FWwt19, FWwt20, FWwt21, FWwt38, FWwt39, FWwt46, FWwt55, FWwt56, FWwt57, FWwt58, FWwt59, FWwt60, FWwt61, FWwt62, FWwt63; PWwt20, PWwt35, PWwt36, PWwt37, PWwt40, PWwt41, PWwt42, PWwt43, PWwt44, PWwt45, PWwt46, PWwt47, PWwt48

Functional - Stormwater

Metrics	Dependencies
FSwt01 (if yes/partially)	FSwt02 FSwt03
FSwt06 (if yes)	FSwt07
FSwt46 (if 3/2/1 selected)	FSwt47
FSwt38 (if 3/2/1 selected)	FSwt14, FSwt15, FSwt16, FSwt17, FSwt18, FSwt31, FSwt32, FSwt39, FSwt48, FSwt49, FSwt50, FSwt51, FSwt52; PSwt20, PSwt35, PSwt36, PSwt37, PSwt40, PSwt41, PSwt42, PSwt43, PSwt44, PSwt45, PSwt46, PSwt47, PSwt48

Functional - Waste

Metrics	Dependencies
FSlw01 (if yes/partially)	FSlw02 FSlw03
FSlw06 (if yes)	FSlw07
FSlw51 (if 3/2/1 selected)	FSlw52
FSlw43 (if 3/2/1 selected)	FSlw14, FSlw15, FSlw16, FSlw17, FSlw18, FSlw19, FSlw20, FSlw36, FSlw37, FSlw44, FSlw53, FSlw54, FSlw55, FSlw56, FSlw57, FSlw58, FSlw59, FSlw60; PSlw18, PSlw35, PSlw36, PSlw37, PSlw40, PSlw41, PSlw42, PSlw43, PSlw44, PSlw45, PSlw46, PSlw47, PSlw48

Functional - Energy

Metrics	Dependencies
FEne01 (if yes/partially)	FEne02
	FEne03
FEne06 (if yes)	FEne07
FEne46 (if 3/2/1 selected)	FEne47
FEne38 (if 3/2/1 selected)	FEne14, FEne15, FEne16, FEne17, FEne18, FEne31, FEne32, FEne39, FEne48, FEne49, FEne50, FEne51, FEne52; PEne16, PEne30, PEne31, PEne32, PEne35, PEne36, PEne37, PEne38, PEne39, PEne40, PEne41

Functional - Mobility

Metrics	Dependencies
FMob01 (if existing)	FMob02
	FMob03
	FMob06
	FMob07
	FMob08

Physical - Water

Metrics	Dependencies
PWts01 (if yes/partially)	PWts02
	PWts03
	PWts04
PWts01 (if yes/partially)	PWts36, PWts47

Physical - Wastewater

Metrics	Dependencies
PWwt01 (if yes/partially)	PWwt02
	PWwt03
	PWwt04
PWwt01 (if yes/partially)	PWwt35, PWwt46

Physical - Stormwater

Metrics	Dependencies
PSwt01 (if yes/partially)	PSwt02
	PSwt03
	PSwt04
PSwt01 (if yes/partially)	PSwt35, PSwt46

Physical - Waste

Metrics	Dependencies
PSlw01 (if yes/partially)	PSlw02
	PSlw03
	PSlw04
PSlw01 (if yes/partially)	PSlw35, PSlw46

Physical - Energy

Metrics	Dependencies
PEne01 (if yes/partially)	PEne02
	PEne03
	PEne04
PEne01 (if yes/partially)	PEne30, PEne39

Physical - Mobility

Metrics	Dependencies
PMob01 (if yes/partially)	PMob02
	PMob03
PMob01 (if yes/partially)	PMob24



Organisational		Spatial	
Old REF	NEW REF	Old REF	NEW REF
1	O01	100a	S01
2	O02	100b	S02
3	O03	101	S03
4	O04	102	S04
5	O05	103	S05
6	O06	104	S06
7	O07	105	S07
8	O08	106	S08
9	O09	107a	S09
10	O10	107b	S10
12	O11	107c	S11
13	O12	108	S12
14	O13	109	S13
15	O14	110	S14
16	O15	111	S15
17a	O16	114	S16
17b	O17	115	S17
17c	O18	118	S18
18	O19	119	S19
19	O20	120	S20
20	O21	121	S21
21	O22	122	S22
22	O23	123	S23
23a	O24	124	S24
23b	O25	125	S25
23c	O26	126	S26
23d	O27	127	S27
24	O28	128	S28
25	O29	129	S29
26	O30		
27	O31		
28	O32		
29	O33		
30a	O34		
30b	O35		
31	O36		
32	O37		
33	O38		
34	O39		
35	O40		
36	O41		
37	O42		
38	O43		
39a	O44		
39b	O45		
40	O46		
41	O47		
42	O48		
43a	O49		
43b	O50		
44a	O51		
44b	O52		
44c	O53		
45	O54		
97	O55		
98	O56		
99	O57		
49	O58		
50	O59		
51a	O60		
51b	O61		
52	O62		
53a	O63		
53b	O64		
54	O65		
55a	O66		
55b	O67		
56a	O68		
56b	O69		
57	O70		
58	O71		
59	O72		
60	O73		
61	O74		



Functional WATER		Functional WASTEWATER		Functional STORMWATER		Functional WASTE		Functional ENERGY		Functional MOBILITY	
Old REF	NEW REF	Old REF	NEW REF	Old REF	NEW REF	Old REF	NEW REF	Old REF	NEW REF	Old REF	NEW REF
300 FWts01		400 FWwt01		500 FSwt01		600 FSlw01		700 FEno01		800 FMob01	
301 FWts02		401 FWwt02		501 FSwt02		601 FSlw02		701 FEno02		801 FMob02	
302 FWts03		402 FWwt03		502 FSwt03		602 FSlw03		702 FEno03		802 FMob03	
303 FWts04		403 FWwt04		503 FSwt04		603 FSlw04		703 FEno04		803 FMob04	
304 FWts05		404 FWwt05		504 FSwt05		604 FSlw05		704 FEno05		804 FMob05	
305 FWts06		405 FWwt06		505 FSwt06		605 FSlw06		705 FEno06		805 FMob06	
306 FWts07		406 FWwt07		506 FSwt07		606 FSlw07		706 FEno07		806 FMob07	
307 FWts08		407 FWwt08		507 FSwt08		607 FSlw08		707 FEno08		807 FMob08	
308 FWts09		408 FWwt09		508 FSwt09		608 FSlw09		708 FEno09		809 FMob09	
309 FWts10		409 FWwt10		509 FSwt10		609 FSlw10		709 FEno10		810 FMob10	
310 FWts11		410 FWwt11		510 FSwt11		610 FSlw11		710 FEno11		811 FMob11	
311 FWts12		411 FWwt12		511 FSwt12		611 FSlw12		711 FEno12		812 FMob12	
312 FWts13		412 FWwt13		512 FSwt13		612 FSlw13		712 FEno13		813 FMob13	
313 FWts14		413 FWwt14		513 FSwt14		613 FSlw14		713 FEno14		814 FMob14	
314 FWts15		414 FWwt15		515 FSwt15		614 FSlw15		715 FEno15		819 FMob15	
315 FWts16		415 FWwt16		517 FSwt16		615 FSlw16		717 FEno16		820 FMob16	
316 FWts17		416 FWwt17		519 FSwt17		617 FSlw17		719 FEno17		821 FMob17	
317 FWts18		417 FWwt18		521 FSwt18		619 FSlw18		721 FEno18		822 FMob18	
318 FWts19		419 FWwt19		523 FSwt19		621 FSlw19		723 FEno19		823 FMob19	
319 FWts20		421 FWwt20		525 FSwt20		622 FSlw20		725 FEno20		824 FMob20	
320 FWts21		422 FWwt21		527 FSwt21		623 FSlw21		727 FEno21		825 FMob21	
321 FWts22		423 FWwt22		529 FSwt22		624 FSlw22		729 FEno22		829 FMob22	
322 FWts23		424 FWwt23		531 FSwt23		625 FSlw23		731 FEno23		830 FMob23	
323 FWts24		425 FWwt24		533 FSwt24		627 FSlw24		733 FEno24		831 FMob24	
324 FWts25		426 FWwt25		534 FSwt25		628 FSlw25		734 FEno25		832 FMob25	
325 FWts26		427 FWwt26		535 FSwt26		629 FSlw26		735 FEno26		833 FMob26	
326 FWts27		428 FWwt27		538 FSwt27		631 FSlw27		738 FEno27		834 FMob27	
327 FWts28		429 FWwt28		539 FSwt28		632 FSlw28		739 FEno28		835 FMob28	
328 FWts29		431 FWwt29		540 FSwt29		633 FSlw29		740 FEno29		836 FMob29	
329 FWts30		432 FWwt30		541 FSwt30		634 FSlw30		741 FEno30		837 FMob30	
330 FWts31		433 FWwt31		542 FSwt31		635 FSlw31		742 FEno31		838 FMob31	
331 FWts32		434 FWwt32		543 FSwt32		638 FSlw32		743 FEno32		839 FMob32	
332 FWts33		435 FWwt33		544 FSwt33		639 FSlw33		744 FEno33		840 FMob33	
333 FWts34		438 FWwt34		545 FSwt34		640 FSlw34		745 FEno34		841 FMob34	
334 FWts35		439 FWwt35		546 FSwt35		641 FSlw35		746 FEno35		842 FMob35	
335 FWts36		440 FWwt36		547 FSwt36		642 FSlw36		747 FEno36		843 FMob36	
338 FWts37		441 FWwt37		548 FSwt37		643 FSlw37		748 FEno37		848 FMob37	
339 FWts38		442 FWwt38		549 FSwt38		644 FSlw38		749 FEno38		859 FMob38	
340 FWts39		443 FWwt39		550 FSwt39		645 FSlw39		750 FEno39		860 FMob39	
341 FWts40		444 FWwt40		551 FSwt40		646 FSlw40		751 FEno40		865 FMob40	
342 FWts41		445 FWwt41		552 FSwt41		647 FSlw41		752 FEno41		866 FMob41	
343 FWts42		446 FWwt42		553 FSwt42		648 FSlw42		753 FEno42		867 FMob42	
344 FWts43		447 FWwt43		554 FSwt43		649 FSlw43		754 FEno43			
345 FWts44		448 FWwt44		555 FSwt44		650 FSlw44		755 FEno44			
346 FWts45		449 FWwt45		556 FSwt45		651 FSlw45		756 FEno45			
347 FWts46		450 FWwt46		557 FSwt46		652 FSlw46		757 FEno46			
348 FWts47		451 FWwt47		558 FSwt47		653 FSlw47		758 FEno47			
349 FWts48		452 FWwt48		559 FSwt48		654 FSlw48		759 FEno48			
350 FWts49		453 FWwt49		561 FSwt49		655 FSlw49		761 FEno49			
351 FWts50		454 FWwt50		563 FSwt50		656 FSlw50		763 FEno50			
352 FWts51		455 FWwt51		565 FSwt51		657 FSlw51		765 FEno51			
353 FWts52		456 FWwt52		567 FSwt52		658 FSlw52		767 FEno52			
354 FWts53		457 FWwt53		569 FSwt53		659 FSlw53		769 FEno53			
355 FWts54		458 FWwt54		570 FSwt54		660 FSlw54		770 FEno54			
356 FWts55		459 FWwt55				661 FSlw55					
357 FWts56		460 FWwt56				663 FSlw56					
358 FWts57		461 FWwt57				664 FSlw57					
359 FWts58		462 FWwt58				665 FSlw58					
360 FWts59		463 FWwt59				667 FSlw59					
361 FWts60		464 FWwt60				668 FSlw60					
362 FWts61		465 FWwt61				669 FSlw61					
363 FWts62		467 FWwt62				670 FSlw62					
364 FWts63		468 FWwt63									
365 FWts64		469 FWwt64									
366 FWts65		470 FWwt65									
367 FWts66											
368 FWts67											
369 FWts68											
370 FWts69											

Physical WATER		Physical WASTEWATER		Physical STORMWATER		Physical WASTE		Physical ENERGY		Physical MOBILITY	
Old REF	NEW REF	Old REF	NEW REF	Old REF	NEW REF	Old REF	NEW REF	Old REF	NEW REF	Old REF	NEW REF
1300	PWts01	1400	PWwt01	1500	PSwt01	1600	PSlw01	1700	PEne01	1800	PMob01
1300b	PWts02	1400b	PWwt02	1500b	PSwt02	1600b	PSlw02	1700b	PEne02	1800b	PMob02
1300c	PWts03	1400c	PWwt03	1500c	PSwt03	1600c	PSlw03	1700c	PEne03	1800c	PMob03
1300d	PWts04	1400d	PWwt04	1500d	PSwt04	1600d	PSlw04	1700d	PEne04	1801	PMob04
1301	PWts05	1401	PWwt05	1501	PSwt05	1601	PSlw05	1701	PEne05	1802	PMob05
1302	PWts06	1402	PWwt06	1502	PSwt06	1602	PSlw06	1702	PEne06	1803	PMob06
1303	PWts07	1403	PWwt07	1503	PSwt07	1603	PSlw07	1703	PEne07	1804	PMob07
1304	PWts08	1404	PWwt08	1504	PSwt08	1604	PSlw08	1704	PEne08	1804b	PMob08
1304b	PWts09	1404b	PWwt09	1504b	PSwt09	1604b	PSlw09	1704b	PEne09	1804c	PMob09
1304c	PWts10	1404c	PWwt10	1504c	PSwt10	1604c	PSlw10	1704c	PEne10	1804d	PMob10
1304d	PWts11	1404d	PWwt11	1504d	PSwt11	1604d	PSlw11	1704d	PEne11	1804e	PMob11
1304e	PWts12	1404e	PWwt12	1504e	PSwt12	1604e	PSlw12	1705	PEne12	1804f	PMob12
1304f	PWts13	1404f	PWwt13	1504f	PSwt13	1604f	PSlw13	1706	PEne13	1806	PMob13
1305	PWts14	1405	PWwt14	1505	PSwt14	1605	PSlw14	1707	PEne14	1807	PMob14
1306	PWts15	1406	PWwt15	1506	PSwt15	1606	PSlw15	1710	PEne15	1810	PMob15
1307	PWts16	1407	PWwt16	1507	PSwt16	1607	PSlw16	1711	PEne16	1811	PMob16
1308	PWts17	1408	PWwt17	1508	PSwt17	1610	PSlw17	1712	PEne17	1812	PMob17
1309	PWts18	1409	PWwt18	1509	PSwt18	1611	PSlw18	1714	PEne18	1814	PMob18
1310	PWts19	1410	PWwt19	1510	PSwt19	1612	PSlw19	1714c	PEne19	1819	PMob19
1311	PWts20	1411	PWwt20	1511	PSwt20	1614	PSlw20	1715	PEne20	1820	PMob20
1312	PWts21	1412	PWwt21	1512	PSwt21	1614c	PSlw21	1716	PEne21	1821	PMob21
1314	PWts22	1414	PWwt22	1514	PSwt22	1615	PSlw22	1716b	PEne22	1823b	PMob22
1314c	PWts23	1414c	PWwt23	1514c	PSwt23	1616	PSlw23	1716c	PEne23	1824	PMob23
1315	PWts24	1415	PWwt24	1515	PSwt24	1616b	PSlw24	1720	PEne24	1825	PMob24
1316	PWts25	1416	PWwt25	1516	PSwt25	1616c	PSlw25	1720b	PEne25	1826	PMob25
1316b	PWts26	1416b	PWwt26	1516b	PSwt26	1617	PSlw26	1720c	PEne26	1827	PMob26
1316c	PWts27	1416d	PWwt27	1516c	PSwt27	1619	PSlw27	1721	PEne27	1828	PMob27
1317	PWts28	1419	PWwt28	1517	PSwt28	1620	PSlw28	1723b	PEne28	1828b	PMob28
1319	PWts29	1420	PWwt29	1519	PSwt29	1620b	PSlw29	1724	PEne29	1829	PMob29
1320	PWts30	1420b	PWwt30	1520	PSwt30	1620c	PSlw30	1725	PEne30	1829b	PMob30
1320b	PWts31	1420c	PWwt31	1520b	PSwt31	1621	PSlw31	1726	PEne31	1829e	PMob31
1320c	PWts32	1421	PWwt32	1521	PSwt32	1622	PSlw32	1727	PEne32	1829f	PMob32
1321	PWts33	1423b	PWwt33	1523b	PSwt33	1623b	PSlw33	1728	PEne33	1829g	PMob33
1323b	PWts34	1424	PWwt34	1524	PSwt34	1624	PSlw34	1728b	PEne34	1829h	PMob34
1324	PWts35	1425	PWwt35	1525	PSwt35	1625	PSlw35	1729	PEne35	1831	PMob35
1325	PWts36	1426	PWwt36	1526	PSwt36	1626	PSlw36	1729b	PEne36	1832	PMob36
1326	PWts37	1427	PWwt37	1527	PSwt37	1627	PSlw37	1729c	PEne37		
1327	PWts38	1428	PWwt38	1528	PSwt38	1628	PSlw38	1729d	PEne38		
1328	PWts39	1428b	PWwt39	1528b	PSwt39	1628b	PSlw39	1730	PEne39		
1328b	PWts40	1429	PWwt40	1529	PSwt40	1629	PSlw40	1731	PEne40		
1329	PWts41	1429b	PWwt41	1529b	PSwt41	1629b	PSlw41	1732	PEne41		
1329b	PWts42	1429c	PWwt42	1529c	PSwt42	1629c	PSlw42				
1329c	PWts43	1429d	PWwt43	1529d	PSwt43	1629d	PSlw43				
1329d	PWts44	1429e	PWwt44	1529e	PSwt44	1629e	PSlw44				
1329e	PWts45	1429f	PWwt45	1529f	PSwt45	1629f	PSlw45				
1329f	PWts46	1430	PWwt46	1530	PSwt46	1630	PSlw46				
1330	PWts47	1431	PWwt47	1531	PSwt47	1631	PSlw47				
1331	PWts48	1432	PWwt48	1532	PSwt48	1632	PSlw48				
1332	PWts49										